



GRANDSTREAM  
CONNECTING THE WORLD



GHP620(W)



GHP621(W)

Not an LCD Display\*

## Compact Hotel Phone

### GHP620 • GHP620W • GHP621 • GHP621W

The GHP Series of hotel phones feature the GHP620/GHP620W and GHP621/GHP621W, easy-to-use IP phones for any hotel room that can be programmed and customized based on the needs of hotels and their guests. The GHP620W and GHP621W models are equipped with integrated dual-band Wi-Fi to support wireless deployments. This Series features an HD speaker, 2 SIP accounts/lines, 6 programmable keys, 10 speed dial keys, 3-way voice conferencing, supports the full-band OPUS voice codec and provides an advanced jitter-resilience algorithm that tolerates up to 30% packet loss without impacting voice quality. The GHP Series is supported by Grandstream's Device Management System (GDMS), which provides a centralized interface to configure, provision, manage and monitor deployments of Grandstream endpoints. GHP series IP phones can be installed on desktop or wall-mounted and can be powered by PoE, or power adapter (GHP620W/GHP621W). Thanks to a sleek and compact design, the GHP620/GHP620W and GHP621/GHP621W are the ideal fit for not only hotels but also apartments, dormitories, hospitals, retail and much more.



2 SIP accounts, 2 lines



GDMS online device management and provisioning



3-way audio conferencing for easy conference calls



GHP620W/GHP621W integrated dual band (2.4GHz and 5GHz) Wi-Fi 6 (802.11a/b/g/n/ac/ax) - hardware version 5.0 and above



Includes one 100Mbps network port with PoE



Swappable faceplate to allow for easy logo customization



Hearing Aid Compatibility (HAC)



Enterprise-level protection including secure boot

<b>Protocols/Standards</b>	SIP: SIP RFC3261, TCP/IP/UDP, RTP/RTCP, RTCP-XR, TLS, SRTP Network: IPv4, IPv6, HTTP/HTTPS, ARP, ICMP, DNS(A record, SRV, NAPTR), DHCP, SSH, TFTP, NTP, STUN, LLDP, TR-069, 802.1X
<b>Network Interfaces</b>	One auto-negotiation 10/100 Mbps ethernet port integrated PoE Class 2
<b>Wi-Fi</b>	GHP620W/GHP621W integrated dual-band Wi-Fi 6 2.4GHz & 5GHz 802.11 a/b/g/n/ac/ax
<b>Feature Keys</b>	26 keys, including: 6 programmable keys; 12 Standard Phone Digits keys (0-9: speed dial keys configuration on web page, * , #); 5 Function keys (Flash, Redial, Hands-free, Voice Mail, Hold); 3 Volume Control keys, Up/Down/Mute (with red color LED)
<b>HD Audio</b>	One HD handset support for wide band audio
<b>Voice Conferencing</b>	2 SIP accounts and lines, up to 3-way conference
<b>Voice Codecs and Capabilities</b>	Support for G.729A/B, G.711µ/a-law, G.726, G.722 (wide-band), G.723, iLBC, full band Opus, In-band and out-of-band DTMF (in audio, RFC2833, SIP INFO), VAD, AEC, CNG, PLC, AGC, AJB
<b>Telephony Features</b>	Dial, Answer, Redial, Flash ,Hands-free, Voice Mail(with the server), Transfer, Conference, Hold /Unhold, Mute /Unmute, flexible dial plan, Speed dial server redundancy & fail-over Call out
<b>Advanced Features</b>	Support for multicast paging and E911 service. Support GDS Door opening. Support for advanced jitter-resilience algorithm.
<b>USB</b>	USB Type-C port for charging external devices (500mA MAX)
<b>Wall Installation</b>	1 Wall Mountable Base
<b>QoS</b>	Layer 2 QoS (802.1Q, 802.1p) and Layer 3 (ToS, DiffServ, MPLS) QoS
<b>Security</b>	Secure boot, random default password, unique security certificate per device, administrator level passwords, 256-bit AES encrypted configuration file, SRTP, TLS, 802.1X media access control
<b>Multi-language</b>	English and Chinese
<b>Upgrade/Provisioning</b>	Firmware upgrade via FTP / TFTP / HTTP / HTTPS, fast boot in 15 seconds, mass provisioning using GDMS/TR-069 or AES encrypted XML configuration file
<b>Antimicrobial Casing</b>	Antimicrobial Casing arranging to ISO 22196:2011 testing
<b>Power &amp; Green Energy Efficiency</b>	Universal power adapter (GHP620W/GHP621W): Input: 100~240Vac 50~60Hz Output: 12V/0.5A(6W)
<b>Temperature and Humidity</b>	Operation: 0°C to 40°C Storage: -10°C to 60°C Humidity: 10% to 90% (Non-condensing)
<b>Package Content</b>	GHP phone, handset with cord, Base Stand, universal power supply (GHP620W, GHP621W), faceplate, Quick Installation Guide
<b>Color</b>	White (GHP620,GHP620W), Black (GHP621,GHP621W)
<b>Physical</b>	210mm(L)*132mm(W)*89.8mm(H) (with handset and base stand) Unit weight: 560g (GHP620/GHP621), 610g (GHP620W/GHP621W US), 620g (GHP620W/GHP621W World) Package weight: 860g (GHP620/GHP621), 910g (GHP620W/GHP621W US), 920g (GHP620W/GHP621W World)
<b>GHP620 &amp; GHP621 Compliance</b>	FCC: Part 15 Subpart B, Class B; Part 68. 316/317. CE: EN 55032; EN 55035; EN IEC 61000-3-2; EN 61000-3-3; EN IEC 62368-1. UKCA: BS EN 55032; BS EN 55035; BS EN IEC 61000-3-2; BS EN 61000-3-3; BS EN 62368-1. RCM: AS/NZS CISPR32; AS/NZS 62368.1; AS/CA S004. IC: ICES-003; CS-03 Part V.
<b>GHP620W &amp; GHP621W Compliance</b>	FCC: Part 15 Subpart B, Class B; Part 15 Subpart C,15.247; Part 15 Subpart E,15.407; Part 68. 316/317. CE: EN 55032; EN 55035; EN IEC 61000-3-2; EN 61000-3-3; EN IEC 62368-1; ETSI EN 301489-1\17; ETSI EN 300 328; ETSI EN 301 893; EN IEC 62311. UKCA: BS EN 55032; BS EN 55035; BS EN IEC 61000-3-2; BS EN 61000-3-3; BS EN 62368-1; ETSI EN 301489-1\17; ETSI EN 300 328; ETSI EN 301 893; BS EN IEC 62311. RCM: AS/NZS CISPR32; AS/NZS 4268; AS/NZS 2772.2; AS/NZS 62368.1; AS/CA S004. IC: RSS-247; RSS-Gen; RSS-102; ICES-003; CS-03 Part V.